

CSC AppealTrack® has easy-to-use tools that make portfolio management easier, enabling providers and corporations to collaboratively manage real estate. Our software helps teams quickly assess the appeal strength of properties and parcels, prepare and track appeals, and serves as a single, secure source for documents, payments, assessment tracking, task management, tax data, and more.

#### **Benefits**

- Consolidates appeal and portfolio data in a single application accessible from anywhere.
- Reduces time spent on research and data entry.
- Eliminates the risk of missed deadlines by emailing users of upcoming tasks and events.
- Increases efficiency by automatically populating appeal forms for batch printing.
- Client portal provides real-time visibility into properties and appeals and improves client relationships for providers.
- Eliminates the time corporations spend consolidating data by providing a central collaboration and management tool for working with providers.

#### → Jurisdiction parcel data

Reduces research and data entry with automatically provided assessor data based on parcel number.

#### → Assessment and tax bills

Tracks multiple property and parcel values, processes tax payments, and creates check requests.

### → Document management

Creates a single database of appeal documents, accessible from anywhere. Provides a secure portal for clients or external parties to upload documents needed for appeal, such as contracts, financials, rent rolls, etc.

#### → Create documents

Generates customizable document and email templates for sending to appeal boards and clients.

### → Deadline and task tracking

Allows you to monitor hearing dates, manage work tasks, and stay ahead of deadlines with a centralized calendar and automated notifications.

### → Appeal metrics

Quickly analyze properties, plan for appeal savings, generate invoices, and calculate expected refunds.





# **AppealTrack support**



## Training

We offer a wide variety of training courses to provide you with the knowledge and skills you need to successfully manage your compliance processes.



## **Bridge services**

Bridge services connects AppealTrack clients with product experts who perform work on their behalf, short term. Ideal for managing unexpected leaves of absence, seasonal activity, or fast-approaching deadlines.



#### **Professional services**

Professional services support our client base by working alongside them to optimize their software use and deliver performance improvements to their licensing and compliance operations.

## **CSC** can help

Whether you're a newly established business wondering how to best manage your property tax obligations, or an established corporation focused on minimizing taxable liability, AppealTrack ensures tax liability is carefully planned for and appeal opportunities are not overlooked.

