# C/) CSC

# Case Study Centralized Security for the Digital Age





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## Building for the future

For decades, Mirvac has helped to "reimagine urban life" in Australia. Through their award-winning work, the leading real estate development group has infused life into Australia's concrete landscape to the tune of \$18 billion of assets currently under management.

Those assets include office and industrial structures, residential homes and apartment buildings, and even shopping centers throughout the Land Down Under. With all that success, however, comes the need for security even online.

Mirvac currently operates a few hundred domains across the digital landscape, covering each of their property assets in cyber space. Just as each building needs to be locked to protect against human intruders, Mirvac's online business needs to be protected against the various threats posed by cyber criminals.

### Security through collaboration

The Mirvac management team understands the need for a domain platform to manage all of their digital assets to keep them secure and online. For that and more, they partnered with CSC<sup>®</sup>, a global leader in digital brand services and the world's largest corporate domain name registrar. Nick Vine, group manager for Cyber Security at Mirvac, has been pleased with the partnership.

"We needed to add a level of security that would decrease any risk to our brand, as well as increase efficiency and reduce our administrative costs," says Vine. "CSC provided Mirvac with robust centralized management that helps us standardize our registrations while allowing us to maintain efficient control. They've exceeded our expectations at every turn."

To combat unauthorized requests, CSC mandates two-factor authentication to access its systems as an additional step in protecting Mirvac's business-critical domains. They recommended MultiLock, incorporating registry- and registrarlevel locks with manual authorization, as an additional layer of security to protect from DNS hijacking, whereby cyber criminals can potentially impact their websites, email, and other business functions, like VPN and VoIP.

"One important aspect we considered while searching for the right partner was to find a company that could apply the correct encryption we needed on our most critical domains," says Vine. "CSC has been a reliable partner since we started working with them, and always addresses our issues quickly. They keep us up-to-date on important developments and trends and are always looking out for our best interests." Vine says that CSC helped Mirvac with an incident, a result of challenges faced with retail vendors, that required SSL certificates to be obtained urgently so Mirvac's domains remained available online. CSC resolved the issue quickly, procuring a batch of certificates, a mark of CSC's ongoing commitment to client engagement and the drive to ensure that client portfolios are secure. This has allowed Mirvac to stay connected with their customers and stakeholders, while continuing to create and deliver innovative and highquality commercial assets and residential projects without interruption.

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#### Nick Vine,

Cyber Security Group Manager, Mirvac



**CSC**<sup>®</sup> helps businesses thrive online. One of the world's largest corporate domain name registrars, CSC is also the leading provider of services related to ICANN's New gTLD Program. We offer a suite of digital brand services to safeguard our clients' digital assets and assert their intellectual property rights, including internet monitoring and enforcement tools, social media username and trademark services.

To protect and secure our client's web properties, we offer SSL certificates for safe online transactions, enterprise DNS services and anti-phishing services to secure the email channel and mitigate phishing attacks. CSC's award-winning customer support and superior technological assets enable companies to maximize the value of their brands, expand into new markets, and counter emerging online threats.

Visit cscdigitalbrand.services to learn more.

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**References:** 

https://www.mirvac.com/

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