TESTIMONIAL

CSC

Haskell Manages Thousands of Records with "Game Changer" Solution

CSC License Pro provides visibility and efficiency across billion-dollar global organization



We very much trust this system. And that means the world to us.

ALYSIA PERRY

Senior Corporate Licensing Administrator, Haskell

For Haskell, a billion-dollar commercial construction, architecture, and engineering firm with offices worldwide, effective license management helps keep the enterprise moving forward. Its four-person licensing department oversees nearly 4,000 records, including essential business permits, corporate records, and association memberships.

At the center of that work is CSC License Pro®.

"I probably open CSC License Pro before I open Outlook every day," says Alysia, senior corporate licensing administrator at Haskell.

From half an hour to mere seconds for the same work

The Haskell licensing team manages the licensing and credentialing requirements of hundreds of architects, engineers, interior designers, landscape architects, and other professionals across the growing organization. Some of their professionals hold dozens of credentials that the small team must closely track.

License Pro gives the team convenient, reliable access to centralized information. The solution helps them track requirements and continuing education hours, identify upcoming expirations, manage monthly renewals, and run reports that show them what needs attention.

That visibility matters in an industry where a missed credentialing renewal can have far-reaching consequences. A suspended or expired license can lead to fines for the professional and the company, project delays, and even disciplinary action.

In other systems, Alysia estimates you can have a 30% chance of missing an important renewal. In addition, updating a single license for one professional within other systems could take up to 30 minutes, and it requires constantly switching between different views to capture the necessary details.

With License Pro, Alysia says, the team can complete that same work in seconds. The platform also makes reporting easy, helping to ensure important credentialing renewals don't slip through the cracks.

The "game changer" capability that saves even more time

License Pro saves time in other ways, too. In their previous system, team members had to leave one record to respond to a request in another. Now, they can work across multiple records and tabs simultaneously.

"That alone, when we found that out, was a game changer," Alysia says.

Bulk uploads of data are “smoother” and “easier,” too, with CSC’s solution. Overall, she says License Pro is “a major time saver and lifesaver” for the team.

New confidence in reporting

Just as important, the solution gives the team greater confidence in its licensing reporting.

In previous roles where she oversaw large volumes of company data, Alysia relied on backup reports produced on different platforms because she expected one source or another to contain errors.

With License Pro, she can safely rely on a single report instead of cross-checking accuracy on different systems.

“We very much trust this system,” Alysia says. “And that means the world to us.”

Giving other teams access to the information they need

The benefits of CSC’s solution extend beyond Haskell’s licensing department.

License Pro allows for read-only access for teams across the organization, including its marketing team, while limiting users to information appropriate for their roles.

So, when marketers prepare proposals, for example, they can find license numbers, confirm expiration dates, and retrieve copies of current licenses without submitting a request to the licensing department and waiting for a response.

That direct access is especially valuable because Haskell operates across multiple time zones. A colleague preparing a proposal after the licensing team has finished for the day can retrieve the appropriate information directly rather than waiting until the following morning.

This saves the licensing team time and protects confidential data, while empowering colleagues across Haskell to keep their work moving.

A platform shaped by client feedback

CSC designed License Pro to evolve based on client feedback. Within the platform, there’s a “Bright Ideas” forum where clients can share experiences and suggestions.

“It’s exciting to see suggestions I’ve submitted through Bright Ideas actually incorporated into the system,” Alysia says.

That responsiveness, combined with the platform’s usability and reliability, make License Pro a vital part of Haskell’s licensing operation.

“License Pro is easy and understandable,” Alysia says. “I love it.”

Everyday gains that make a difference

A professional license updated in seconds. A single report the team can trust. A colleague who can prepare a proposal without waiting until morning. These everyday gains make License Pro a “game changer” at Haskell—saving time for the licensing team and putting essential information to work across the billion-dollar business.



CSC is the world's leading provider of global business administration and compliance solutions for every phase of the business and investment life cycle, helping to form entities, maintain global compliance, execute secured transaction work, and support real estate, M&A, and other corporate transactions.

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