



---

# Centralized Entity Management: A Strategic Advantage

How UHS streamlined operations,  
improved access to critical data, and  
built a true partnership with CSC

STANDARDIZATION



**It feels more like a partnership.  
They're there every step of the  
way, helping you reach your goals.**



**DOUGLAS TEWKSBURY**

*Senior Corporate Paralegal, UHS*

Universal Health Services, Inc. is one of the nation's largest and most respected providers of hospital and healthcare services. When UHS of Delaware, Inc. (UHS), the administrative services company supporting subsidiary entities of Universal Health Services, Inc., set out to modernize its entity management approach, the stakes were high. Managing hundreds of entities across multiple jurisdictions requires a solution that can adapt to complexity, improve efficiency, and support long-term growth.

For Douglas Tewksbury, senior corporate paralegal at UHS, the challenge was clear: The existing system lacked flexibility and made it difficult to access and manage critical information.

"We needed something that worked the way we work," Doug explained. "Our previous system was rigid. We couldn't structure data the way we needed, and it made everyday tasks more difficult than they should be."

#### **A flexible solution built around real-world needs**

After evaluating multiple providers, UHS chose CSC for its prowess tailoring solutions to specific requirements.

With CSC Entity Management<sup>SM</sup>, UHS implemented custom fields to capture key data points, including facility codes and operational details—creating a centralized, intuitive system designed around their business.

"CSC gave us the ability to structure the system the way we wanted," said Doug. "We could create a snapshot of each entity with all the information we need—right at our fingertips."

#### **Driving efficiency throughout the organization**

Today, Doug uses CSC Entity Management daily. What once required manual effort and fragmented systems is now streamlined and accessible.



- Organizational charts that previously took hours to build are now generated in minutes.
- Critical documents—from bylaws to tax records—are stored in a single, centralized location.
- Reports that once required manual compilation can now be created instantly.

### **Enabling collaboration across teams**

CSC's flexible user permissions empower UHS to expand access beyond the legal team. Departments like tax can now independently retrieve the information they need, improving collaboration and reducing bottlenecks.

"It's not just legal using the system," Doug noted. "We've opened it up so other teams can access what they need, when they need it."

### **A solution that evolves with the client**

Over nearly a decade of partnership, UHS has seen continuous innovation driven by CSC's responsiveness to client feedback.

Through events like CSC's Entity Management Advisory Summits, UHS has directly influenced product enhancements, continuing to meet evolving needs.

"They really take inventory of what clients are asking for and apply it to the system," said Doug. "You can see feedback turn into real updates."

### **More than a vendor, a true partner**

For UHS, the value of CSC goes beyond technology. It's the accessibility, expertise, and consistency of the people behind it.

"It feels more like a partnership," Doug said. "They're there every step of the way, helping you reach your goals."

### **Measurable results**

With CSC, UHS has transformed entity management into a more efficient, scalable, and strategic function, one that supports the organization's continued growth.

"The great thing about CSC is that whatever your company needs, they'll find a way to make the system work for you."



---

CSC is the world's leading provider of global business administration and compliance solutions for every phase of the business and investment life cycle, helping to form entities, maintain global compliance, execute secured transaction work, and support real estate, M&A, and other corporate transactions.

## Get in touch

 [cscglobal.com](https://cscglobal.com)

Copyright ©2026 Corporation Service Company. All rights reserved.