

Ordering: DNS Zone Management

This document is intended to provide step-by-step instructions to update DNS zone records for single domains as well as for multiple domains in the bulk mode.

1. Selecting domains to manage domain name system (DNS) zones

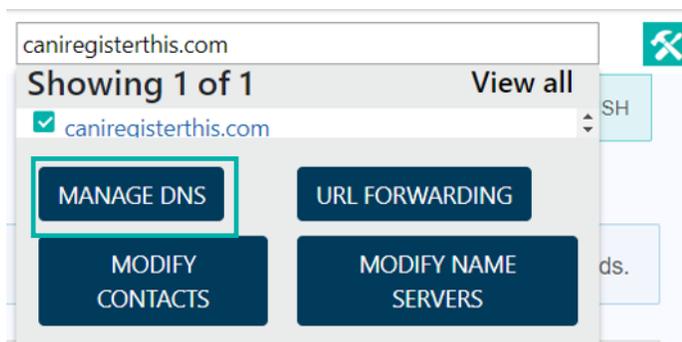
Start by accessing CSCDomainManager and identify the domain names you want to modify, use one of the options below.

- Option one: input the domain(s) you want to change in the “Search” field.



A search input field with a teal border and a teal icon of crossed wrench and screwdriver to its right. The placeholder text inside the field reads "Search for domains in portfolio".

- Check the box next to the domain name, then click “MANAGE DNS.”



A screenshot of the domain management interface. At the top, a search bar contains "caniregisterthis.com" with a teal icon to its right. Below the search bar, it says "Showing 1 of 1" and "View all". A list item shows a checked checkbox next to "caniregisterthis.com". Below the list item are four buttons: "MANAGE DNS" (highlighted with a teal box), "URL FORWARDING", "MODIFY CONTACTS", and "MODIFY NAME SERVERS".

- Option two: use the “DNS” option under “MANAGE” to navigate directly to the DNS zone record page. If you haven’t chosen a specific domain, by default the system will load the top 10 most frequently edited zones in the last six months.



2. Managing DNS zone records

This next screen shows you which zones can be managed and the actions you can take.

Edit zone records 0 RECORDS AWAITING PUBLISH

DNS MANAGEMENT Viewing 18 of 26 records.

Search by zone name or, comma separate multiple entries

Modify 2 active zones listed below. Unable to modify 1 LOCKED ZONE.

Matches

Show record types:

- A (10)
- AAAA (2)
- CAA (0)
- CNAME (1)
- MX (4)
- NS (6)
- TXT (0)
- SOA (3)
- SRV (0)

Show zone status levels:

- Active (2)
- Failed (0)
- Locked Pending Edits (1)
- Locked Processing (0)

Applied Filters:
No filters currently applied

Filter by record(s):

Key:

Value:

TTL: Priority: Wgt: Port:

APPLY FILTERS

dbstrainingincbrzonereg1.com.br Status: Pending

RECORD	SERIAL	REFRESH	RETRY	EXPIRE	MIN TTL	ACTIONS
SOA	2020021403	28800	7200	604800	14400	

RECORD	KEY	VALUE	TTL	PRIORITY	WEIGHT	PORT	TAG	FLAG	ACTIONS
A	@	204.13.78.112	-	-	-	-	-	-	
A	*	204.13.78.112	-	-	-	-	-	-	
CNAME	contact	prodnet17-37ed...	-	-	-	-	-	-	
AAAA	payments	2610.00a1:1022...	-	-	-	-	-	-	
AAAA	user login	2610.00a1:1022...	-	-	-	-	-	-	

[View all records](#)

caniregisterthis.com Status: Active

RECORD	SERIAL	REFRESH	RETRY	EXPIRE	MIN TTL	ACTIONS
SOA	2020071403	28800	7200	604800	14400	

- Important:** You can only manage the DNS zones for domains using CSC's Basic name servers via this interface. If using third-party name servers, you may see an error such as, "Some zones could not be found."

Revised: 22-Dec-20

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Edit zone records

[DNS MANAGEMENT](#)

0 RECORDS AWAITING PUBLISH

Search by zone name or, comma separate multiple entries

Some zones could not be found. !

Matches

Modify 0 active zones listed below.

Viewing 0 of 0 records.

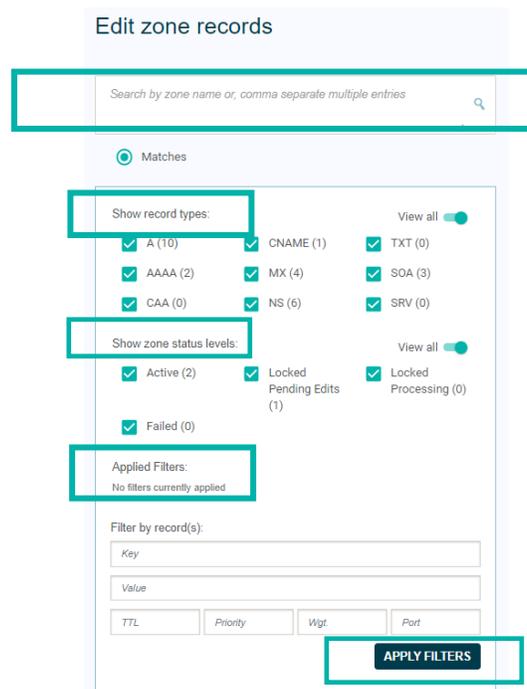
- If you don't have any records for a given section, you may also see the same message.

3. Editing an existing DNS zone record

To edit any information associated with a zone, input the domain name(s) in the "Search by zone name" field separated by a comma or a domain list, then click on the magnifying glass.

You may also choose to filter by record types, zone status levels, or by specific values.

If there are zones available that match the criteria, they will appear in the middle of the screen.



The screenshot shows the 'Edit zone records' interface. A search box at the top contains the placeholder text 'Search by zone name or, comma separate multiple entries'. Below the search box, there are three filter sections: 'Show record types' with checkboxes for A (10), AAAA (2), CAA (0), CNAME (1), MX (4), NS (6), TXT (0), SOA (3), and SRV (0); 'Show zone status levels' with checkboxes for Active (2), Failed (0), Locked Pending Edits (1), and Locked Processing (0); and 'Applied Filters' which currently shows 'No filters currently applied.'. At the bottom, there is a 'Filter by record(s):' section with input fields for 'Key', 'Value', 'TTL', 'Priority', 'Wgt', and 'Port'. An 'APPLY FILTERS' button is located at the bottom right of the filter section.

Once you have placed the domains you want to edit in the search box and applied filters, if there are domains that match the criteria, they will appear as below.

- You can view the domain, its status, and additional records by clicking "View all records."
- Under the "Actions" header, you may edit or delete a record.

0 RECORDS AWAITING PUBLISH

caniregisterthis.com

Modify 1 active zone listed below. Viewing 6 of 8 records.

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RECORD	SERIAL	REFRESH	RETRY	EXPIRE	MIN TTL	ACTIONS
SOA	2020071403	28800	7200	604800	14400	

RECORD	KEY	VALUE	TTL	PRIORITY	WEIGHT	PORT	TAG	FLAG	ACTIONS
A	*	165.160.13.20	-	-	-	-	-	-	
A	*	165.160.15.20	-	-	-	-	-	-	
A	@	165.160.13.20	-	-	-	-	-	-	
A	@	165.160.15.20	-	-	-	-	-	-	
MX	@	custmx.cscdns...	-	10	-	-	-	-	

View all records

4. Adding a record

If you want to add a new record, click the plus (+) sign on the top right.

DNS MANAGEMENT

0 RECORDS AWAITING PUBLISH

Modify 1 active zone listed below. Viewing 6 of 8 records.

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RECORD	SERIAL	REFRESH	RETRY	EXPIRE	MIN TTL	ACTIONS
SOA	2020071403	28800	7200	604800	14400	

RECORD	KEY	VALUE	TTL	PRIORITY	WEIGHT	PORT	TAG	FLAG	ACTIONS
A	*	165.160.13.20	-	-	-	-	-	-	
A	*	165.160.15.20	-	-	-	-	-	-	
A	@	165.160.13.20	-	-	-	-	-	-	
A	@	165.160.15.20	-	-	-	-	-	-	
MX	@	custmx.cscdns...	-	10	-	-	-	-	

View all records

- A new section will open up where you can add your new record.
- “Comments” and “Change ID” are both optional fields. The details you’ll add into these fields will pertain to the individual record you’re adding or updating and can be viewed later in the zone history. “Comments” can be details or a date; “Change ID” can be for tracking an internal change number or a ticket number as required by your company.
- Remember to click “PUBLISH” if you want to publish the records right away, and “SAVE & CONTINUE” if you want to publish a few records together at the end of your current session. If



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you don't want to add a record, click "CANCEL."

- Once you publish a record, the domain is locked for a short while.

caniregisterthis.com Status: Active

RECORD	SERIAL	REFRESH	RETRY	EXPIRE	MIN TTL	ACTIONS
SOA	2020071403	28800	7200	604800	14400	

RECORD	KEY	VALUE	TTL	PRIORITY	WEIGHT	PORT	TAG	FLAG	ACTIONS
A	<input type="text"/>								

Comments:

Change ID:

5. Adding "A" records

- The "Address (A) Record" provides the host name-to-IP address mapping for the zone. The best practice is to copy and paste it and not type the details. This will reduce the chance of typos.
- Add the "KEY" and "VALUE," and you may choose to update the comments as required. Use the "Change ID" field to track an internal change number or ticket number as required by your company.
- Once done, click "Publish."

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RECORD	SERIAL	REFRESH	RETRY	EXPIRE	MIN TTL	ACTIONS
SOA	2020071403	28800	7200	604800	14400	

RECORD	KEY	VALUE	TTL	PRIORITY	WEIGHT	PORT	TAG	FLAG	ACTIONS
A	<input type="text" value="@"/>	<input type="text" value="1.2.3.4"/>	<input type="text" value="3600"/>	<input type="text"/>					

Comments:

Change ID:

6. Adding “CNAME” records

- When adding a “CNAME,” remember this must be a unique name. You cannot have two identical CNAMEs.
- Do not direct the root (@) by way of a CNAME. This will cause a loop and the site will go down.
- When adding the value to the CNAME, always remember your trailing dot “.” Once done, click “Publish.”
- Under the record type, choose “CNAME” from the drop down list and add in the details. Once done, click “Publish.”

caniregisterthis.com Status: Active

RECORD	SERIAL	REFRESH	RETRY	EXPIRE	MIN TTL	ACTIONS
SOA	2020071403	28800	7200	604800	14400	

RECORD	KEY	VALUE	TTL	PRIORITY	WEIGHT	PORT	TAG	FLAG	ACTIONS
CNAME	www	myloginmask.com.	TTL	Priority	Wgt.	Port	Tag	Flag	

Comments:

Change ID:

[CANCEL](#) [SAVE & CONTINUE](#) [PUBLISH](#)

If there are any errors, the system will prompt you with a message as follows:

RECORD	KEY	VALUE	TTL	PRIORITY	WEIGHT	PORT	TAG	FLAG	ACTIONS
CNAME	@	id2.hub.vma.pfsis	TTL	Priority	Wgt.	Port	Tag	Flag	

Comments:

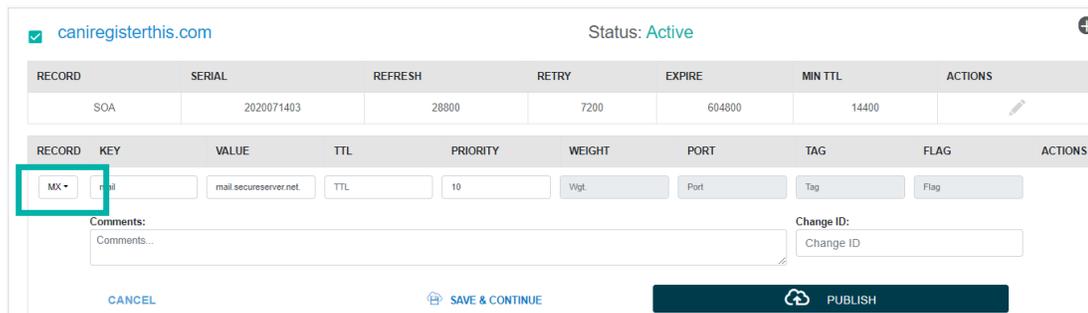
Change ID:

- ❗ The left-hand side may not be the '@' symbol
- ❗ The left-hand side can start with *, or an alpha character. It cannot end with a '-'. It can contain alphanumeric characters, '-', and '.' only.
- ❗ The left-hand side was formatted incorrectly

[CANCEL](#) [SAVE & CONTINUE](#) [PUBLISH](#)

7. Adding “MX” records

- Before adding an MX record, confirm that you have received a priority. You will be unable to create an MX Record without one.
- You can have several MX records for a single domain name, and they are ranked by priority, with the lowest number being the highest priority.
- When adding the value for the MX record, always remember your trailing dot “.”
- Once done, click “Publish.”



caniregisterthis.com Status: Active

RECORD	SERIAL	REFRESH	RETRY	EXPIRE	MIN TTL	ACTIONS
SOA	2020071403	28800	7200	604800	14400	

RECORD	KEY	VALUE	TTL	PRIORITY	WEIGHT	PORT	TAG	FLAG	ACTIONS
MX	mail	mail.secureserver.net.	TTL	10	Wgt.	Port	Tag	Flag	

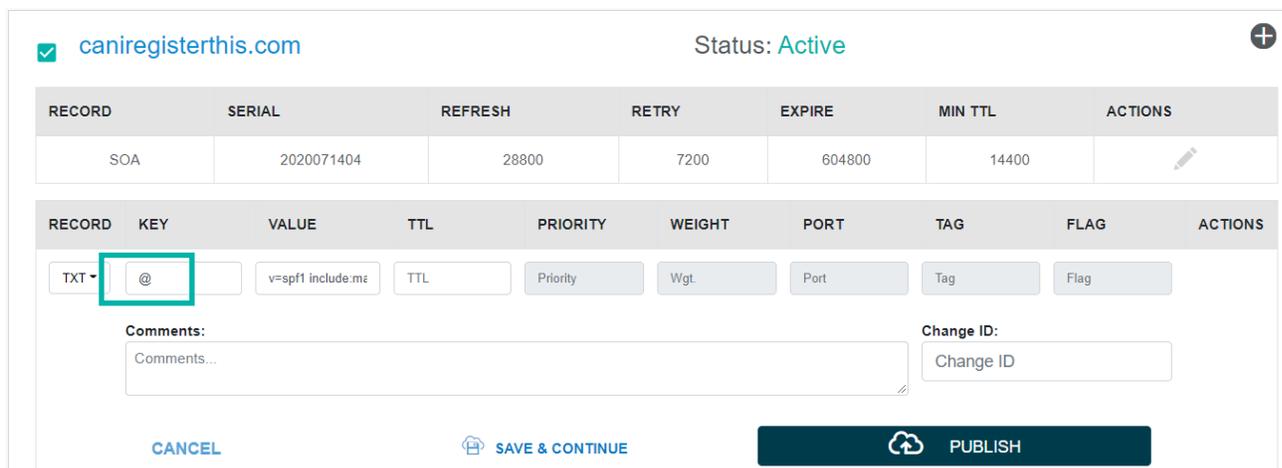
Comments:

Change ID:

CANCEL SAVE & CONTINUE PUBLISH

8. Adding “TXT” records

- You may add your TXT or SPF record here. Once done, click “Publish.”



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RECORD	SERIAL	REFRESH	RETRY	EXPIRE	MIN TTL	ACTIONS
SOA	2020071404	28800	7200	604800	14400	

RECORD	KEY	VALUE	TTL	PRIORITY	WEIGHT	PORT	TAG	FLAG	ACTIONS
TXT	@	v=spf1 include:me	TTL	Priority	Wgt.	Port	Tag	Flag	

Comments:

Change ID:

CANCEL SAVE & CONTINUE PUBLISH

9. Adding or editing “SOA” records

- The start of authority (SOA) record designates the start of a zone. Every zone must have a single SOA record, which indicates the name of the machine with master data (the primary name server). The record also contains the email address of the DNS administrator, which informs secondary name servers about the timing of zone transfers.
- SOA min and max values:
 Refresh = between 600 and 4,294,967,295
 Retry = between 600 and 4,294,967,295
 Expire = between 604800 and 4,294,967,295
 TTL = between 600 and 4,294,967,295

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RECORD	SERIAL	REFRESH	RETRY	EXPIRE	MIN TTL	ACTIONS
SOA	2020071404	28800	7200	604800	14400	

- You can update the details as required, then click “Publish.”

caniregisterthis.com Status: Active +

RECORD	SERIAL	REFRESH	RETRY	EXPIRE	MIN TTL	ACTIONS
SOA	<input type="text" value="2020071404"/>	<input type="text" value="28800"/>	<input type="text" value="7200"/>	<input type="text" value="604800"/>	<input type="text" value="14400"/>	
Comments: <input type="text" value="comments on edit..."/>					Change ID: <input type="text" value="Change ID"/>	
CANCEL		SAVE & CONTINUE		PUBLISH		

10. Modifying single records

- Choose the domains and record type that you want to edit using the search menu on the left. Once you've made your selection, look for the pencil icon under the "ACTIONS" header; this will allow you to make in-line edits.

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RECORD	SERIAL	REFRESH	RETRY	EXPIRE	MIN TTL	ACTIONS
SOA	2020071404	28800	7200	604800	14400	

RECORD	KEY	VALUE	TTL	PRIORITY	WEIGHT	PORT	TAG	FLAG	ACTIONS
A	*	165.160.15.20	-	-	-	-	-	-	
A	*	165.160.13.20	-	-	-	-	-	-	
A	@	165.160.15.20	-	-	-	-	-	-	
A	@	165.160.13.20	-	-	-	-	-	-	
MX	@	custmx.cscdns....	-	10	-	-	-	-	

[View all records](#) ▾

- You may now edit the records selected.

caniregisterthis.com Status: Active +

RECORD	SERIAL	REFRESH	RETRY	EXPIRE	MIN TTL	ACTIONS
SOA	2020071404	28800	7200	604800	14400	

RECORD	KEY	VALUE	TTL	PRIORITY	WEIGHT	PORT	TAG	FLAG	ACTIONS
A	<input type="text" value="www"/>	<input type="text" value="1.2.3.4"/>	<input type="text" value="TTL"/>	<input type="text" value="Priority"/>	<input type="text" value="Wgt."/>	<input type="text" value="Port"/>	<input type="text" value="Tag"/>	<input type="text" value="Flag"/>	

Comments:
Change ID:

CANCEL
 SAVE & CONTINUE
 PUBLISH

- To make multiple changes and publish at the end of your current session, choose "SAVE & CONTINUE."
- This will show the old and the new records and show the number of records "AWAITING PUBLISH" on the top right corner.



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DNS MANAGEMENT 1 RECORD AWAITING PUBLISH

Modify 2 active zones listed below. Unable to modify 1 LOCKED ZONE. Viewing 18 of 27 records.

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RECORD	SERIAL	REFRESH	RETRY	EXPIRE	MIN TTL	ACTIONS
SOA	2020071404	28800	7200	604800	14400	

RECORD	KEY	VALUE	TTL	PRIORITY	WEIGHT	PORT	TAG	FLAG	ACTIONS
A	OLD: * NEW: www	OLD: 165.160.15.20 NEW: 1.2.3.4	-	-	-	-	-	-	
A	*	165.160.13.20	-	-	-	-	-	-	
A	@	165.160.15.20	-	-	-	-	-	-	
A	@	165.160.13.20	-	-	-	-	-	-	
MX	@	custmx.cscdns....	-	10	-	-	-	-	

[View all records](#) ▼

11. Deleting records

- Choose the domains and record type you want to delete using the search menu on the left. Once you've made your selection, look for the trash bin icon under the "ACTIONS" header; this will allow you to make in-line record deletions.

caniregisterthis.com Status: Active +

RECORD	SERIAL	REFRESH	RETRY	EXPIRE	MIN TTL	ACTIONS
SOA	2020071404	28800	7200	604800	14400	

RECORD	KEY	VALUE	TTL	PRIORITY	WEIGHT	PORT	TAG	FLAG	ACTIONS
A	OLD: * NEW: www	OLD: 165.160.15.20 NEW: 1.2.3.4	-	-	-	-	-	-	
A	*	165.160.13.20	-	-	-	-	-	-	
A	@	165.160.15.20	-	-	-	-	-	-	
A	@	165.160.13.20	-	-	-	-	-	-	
MX	@	custmx.cscdns....	-	10	-	-	-	-	

[View all records](#) ▼



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- Clicking on the trash bin icon, you'll see a pop up asking for confirmation to delete the record. To delete, click "CONTINUE." To reject deleting, click "CLOSE."

Are you sure you want to delete the record? ✕

RECORD	KEY	VALUE	TTL	PRIORITY	WEIGHT	PORT	TAG	FLAG
A	*	165.160.13.20	-	-	-	-	-	-

CLOSE CONTINUE

- If you click "CONTINUE," the record will be published right away.

Publishing zone edits ✕

Publishing success

CONTINUE

12. Publishing DNS zone record changes for single domains

- By clicking the "RECORDS AWAITING PUBLISH" button, you'll publish all the records for which you had used the "SAVE AND CONTINUE" option previously.
-

All new (0) Inc (0) HO (0) Saved (0) ET (0) Search for domains in portfolio ✕

Edit zone records DNS MANAGEMENT 3 RECORDS AWAITING PUBLISH

Search by zone name or, comma separate multiple entries

Modify 2 active zones listed below. Unable to modify 1 LOCKED ZONE. Viewing 20 of 26 records.



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- The next screen requires you to preview the changes you want to make.
 - See the records you've edited, added, or deleted separately—or view them all using the “VIEW ALL” default option.
 - View the previous record changes you've made as “OLD” and “NEW.”
 - Click the trash bin icon next to specific records if you don't want to proceed with one or more record changes.
 - Click the “CANCEL” button to reject publishing the records on the preview screen.
 - Click “PUBLISH” if you're happy with all the changes you want to make.

Preview zone changes COLLAPSE ALL

Please preview your modifications and check the verification approval to enable publishing.

VIEW ALL EDITED (2) ADDED (1) DELETED (0) 3 total records modified

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Change	Record	Key	Value	TTL	Priority	Weight	Port	Tag	Flag	Comments	Delete
Edit	A	OLD: * NEW: www	OLD: 165.160.15.20 NEW: 1.2.3.4							—	
Edit	MX	OLD: @ NEW: email	custmx.cscdns.net		10					—	
Add	TXT	@	xWURUY70mcOvekj623LC8yzDv3YYBaCK0vAvXetNFc=	—	—	—	—	—	—	—	

CANCEL PUBLISH

Note: If you exit this screen without publishing your zones, your updates will not be saved for another session.

- Once you click “PUBLISH,” you'll see the following screen. Click “CONTINUE.”

Publishing zone edits ×

Publishing success

CONTINUE



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- You'll see the "Processing" status since these records are propagating. The zone will be locked for further edits to allow for replication. This is also indicated in the striped background.

RECORD	SERIAL	REFRESH	RETRY	EXPIRE	MIN TTL	ACTIONS
SOA	2020071405	28800	7200	604800	14400	

RECORD	KEY	VALUE	TTL	PRIORITY	WEIGHT	PORT	TAG	FLAG	ACTIONS
A	@	165.160.13.20	-	-	-	-	-	-	
A	@	165.160.15.20	-	-	-	-	-	-	
A	*	165.160.15.20	-	-	-	-	-	-	
MX	mail	mail.secureser...	-	10	-	-	-	-	

- If there are errors and the zones failed to publish, they'll appear as below.

[ZONE MANAGEMENT](#) **4 ZONE EDITS FAILED TO PUBLISH** 0 RECORDS AWAITING PUBLISH

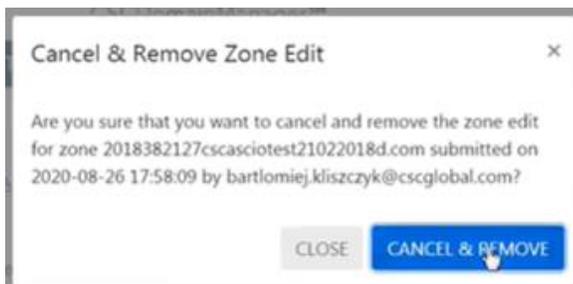
- You cannot rework a zone that failed; you'll need to delete them and add them afresh, making sure the errors listed under "Failure Details" are addressed. Or contact your CSC client service partner or service support team.
- These records need not necessarily be ones that you have added; they could be records failed across the account that another user may have submitted.
- You can delete the records by clicking the trash bin icon under "Actions."

Failed zone modifications [ZONE MANAGEMENT](#) **4 ZONE EDITS FAILED TO PUBLISH** 0 RECORDS AWAITING PUBLISH

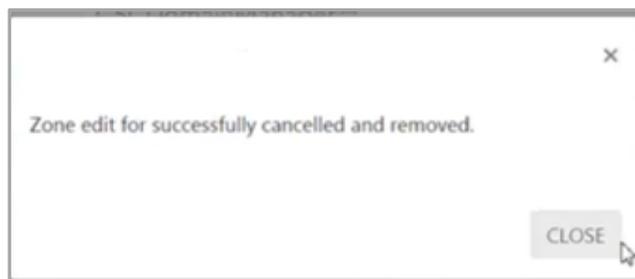
The following zone modifications failed. Please review and resolve these orders or contact your account specialist Ray McCarthy (ray.mccarthy@cscglobal.com).

Zone	Date Edited	Editor	Failure Details	Actions
2018382127cscasciotest21022018d.com	2020-08-26 17:58:09	bartlomiej.kilaszczk@cscglobal.com	Your request could not be completed as requested. Please cancel the request or contact your support team to resolve the issue.	
ahr10162015a.hu	2020-08-26 17:56:43	bartlomiej.kilaszczk@cscglobal.com	Your request could not be completed as requested. Please cancel the request or contact your support team to resolve the issue.	
test-regression-01102020-01-1.com	2020-03-23 10:30:58	matthew.albert@cscglobal.com	Your request could not be completed as requested. Please cancel the request or contact your support team to resolve the issue.	
ray01-zoneuid-03172020.com	2020-03-18 11:06:07	rmccart1@cscinfo.com	Your request could not be completed as requested. Please cancel the request or contact your support team to resolve the issue.	

- A pop-up message as below will appear for each of the records you want to delete. Click “CANCEL & REMOVE” to remove these records.



- The system will confirm the zone edit has successfully been removed.



13. Bulk DNS zone record changes

- You can make 100 record changes at one time. If you need to make more than 100 changes at once, contact your support team or client service partner.
- Begin by choosing the domains to update by placing them in the search box and applying filters as required.
- Filter by a single record type across the domains or filter by a specific key or value in the domains.

Edit zone records

Matches

Show record types: View all

<input checked="" type="checkbox"/> A (9)	<input checked="" type="checkbox"/> CNAME (1)	<input checked="" type="checkbox"/> TXT (1)
<input checked="" type="checkbox"/> AAAA (2)	<input checked="" type="checkbox"/> MX (5)	<input checked="" type="checkbox"/> SOA (3)
<input checked="" type="checkbox"/> CAA (0)	<input checked="" type="checkbox"/> NS (6)	<input checked="" type="checkbox"/> SRV (0)

Show zone status levels: View all

<input checked="" type="checkbox"/> Active (2)	<input checked="" type="checkbox"/> Locked Pending Edits (1)	<input checked="" type="checkbox"/> Locked Processing (0)
<input checked="" type="checkbox"/> Failed (0)		

Applied Filters:
No filters currently applied

Filter by record(s):

Key	<input type="text"/>
Value	<input type="text"/>

TTL	Priority	Wgt.	Port
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

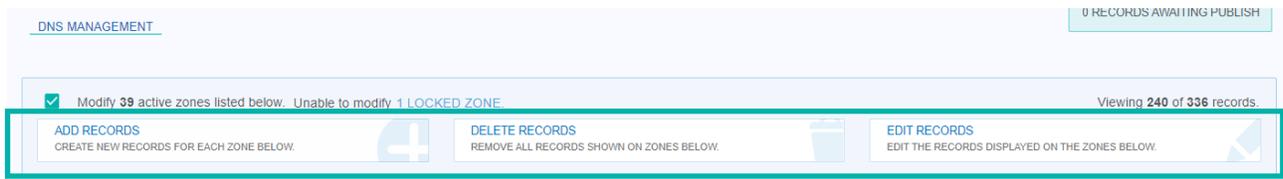
APPLY FILTERS

- Activate bulk update mode by clicking the check box next to “Modify active zones listed below.” Within that, the number of zones activated are shown. In the example below, it’s 39 zones.
- Exercise caution when updating zones in bulk; it would replicate across all selected zones.

[DNS MANAGEMENT](#) 0 RECORDS AWAITING PUBLISH

Modify **39** active zones listed below. Unable to modify **1** LOCKED ZONE. Viewing **240** of **336** records.

- Once the box is checked, bulk edit options are presented as below to add, delete, or edit records.

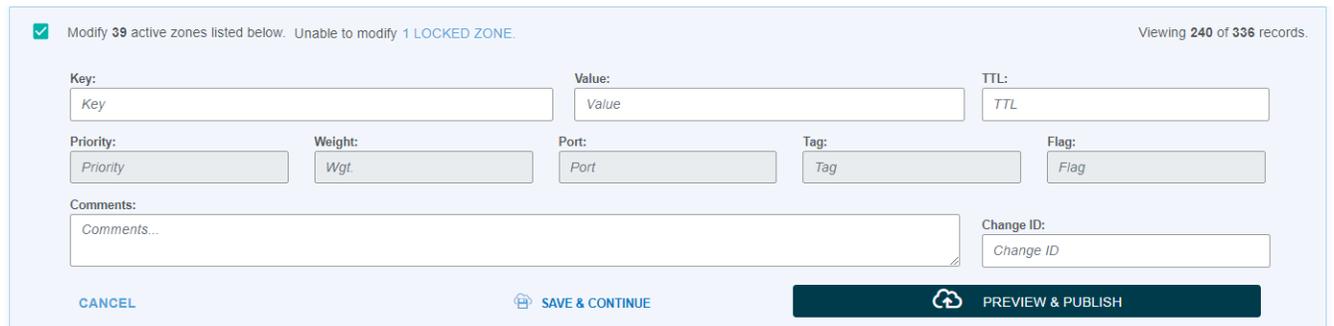


14. Adding records in bulk

Click on “Add Records” to provide the following record options:

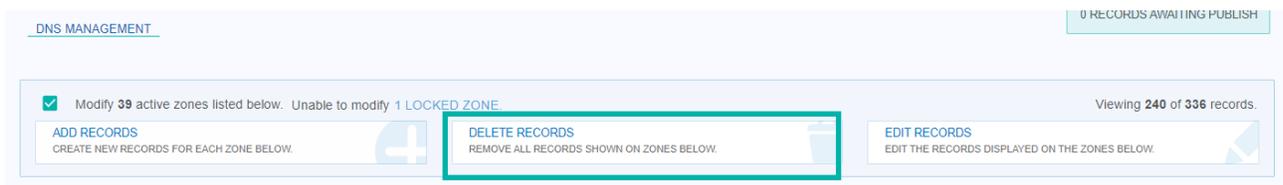


- To add an A record, click “A” and you’ll be brought to the below screen to add a new A record across all 39 domains.
- To publish right away, add the record details as required, then click “PREVIEW & PUBLISH.” Choose “SAVE & CONTINUE” if you’d like to add a few more zones and publish at the end of your session, and choose “CANCEL” if you don’t want to proceed.

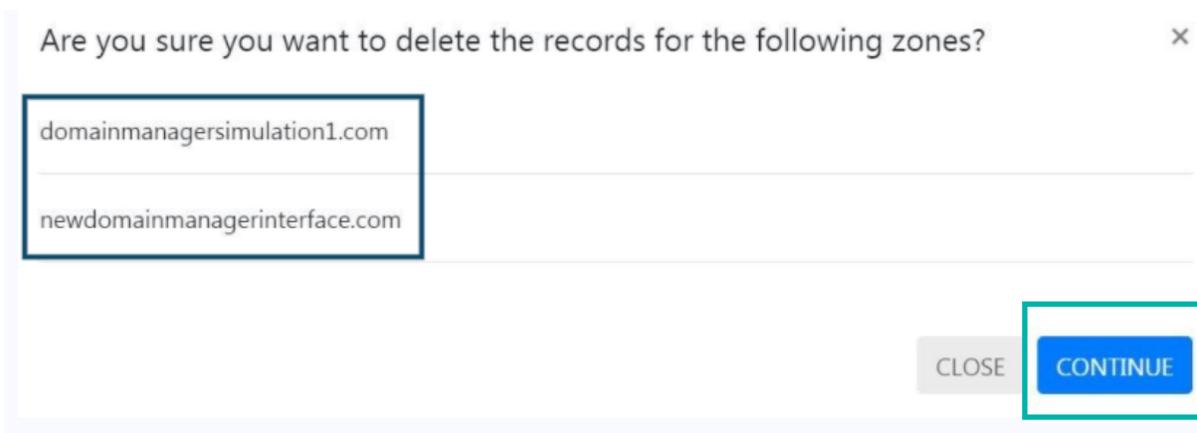


15. Deleting records in bulk

- Once you’ve filtered for the domains and zones you want to delete, click “Delete Records.” Please exercise caution, as the records chosen will be deleted.



- The system will ask you to confirm the selected records for deletion. Once verified, click “CONTINUE” to delete the zones or “CANCEL” if you don’t want to proceed.



Are you sure you want to delete the records for the following zones? ×

domainmanagersimulation1.com
newdomainmanagerinterface.com

CLOSE CONTINUE

This system pop-up will confirm how many changes have been applied. Click “CONTINUE.”



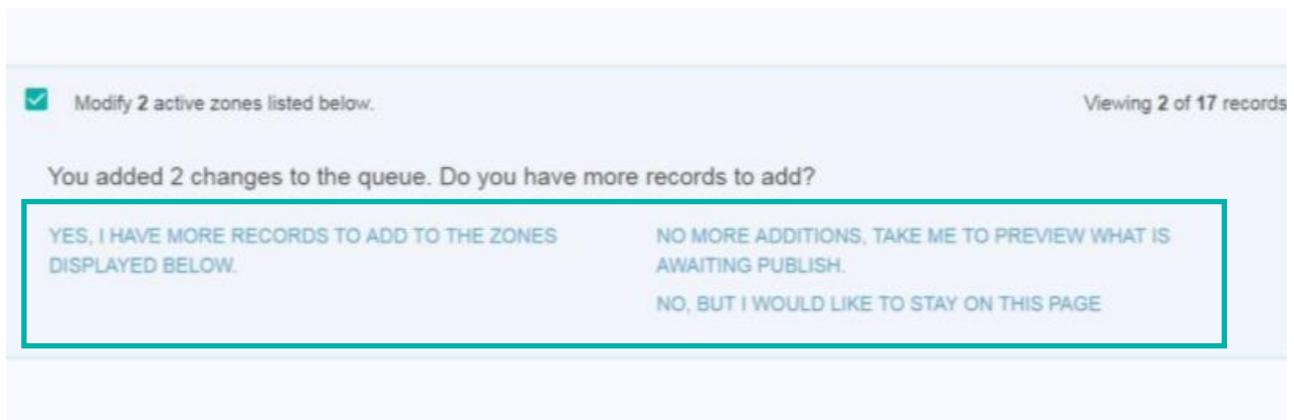
Bulk update ×

2 zone edits will be applied to 2 zones. Please review them in the publishing queue

CONTINUE

After each change, the system will provide you the following options:

- “YES I HAVE MORE RECORDS TO ADD” if you want to add records for the domains selected
- “NO MORE ADDITIONS, TAKE ME TO PREVIEW” to preview and publish your records
- “NO, BUT I WOULD LIKE TO STAY ON THIS PAGE” to make other changes such as adding or editing records

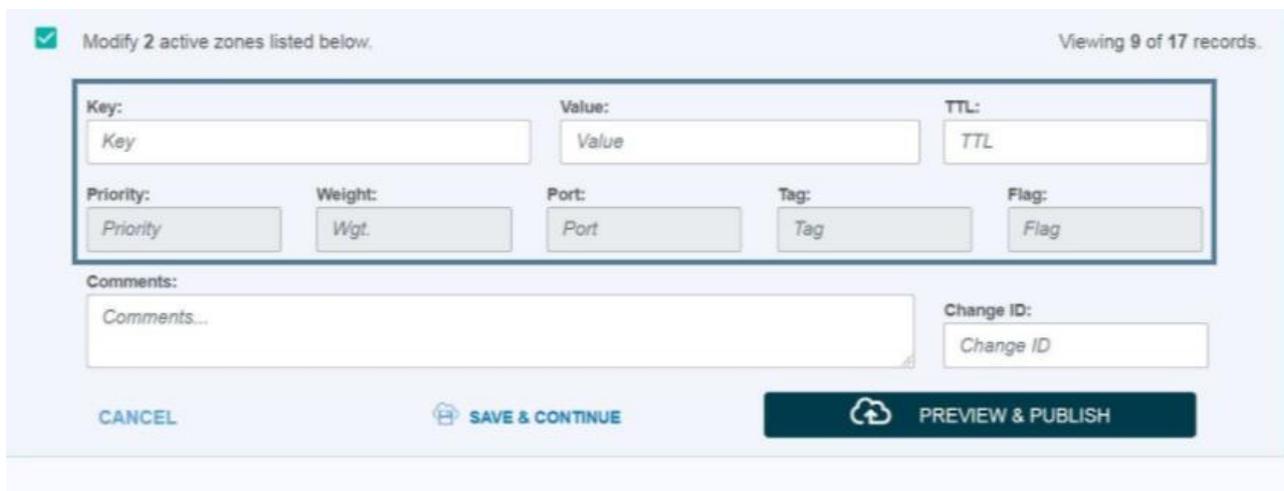


16. Editing records in bulk

- Once you've filtered for the domains and records you want to edit, click "Edit Records."



- Similar to the add records screen, you'll be presented with the screen below to edit records as required. Ensure you have the correct domains or records selected, as the update you make will replicate across all these domains.



- Once the details are filled in, choose "PREVIEW & PUBLISH" to publish the records right away, or "SAVE & CONTINUE" to publish them at the end of your session. Choose "CANCEL" if you do not want to proceed with the changes.



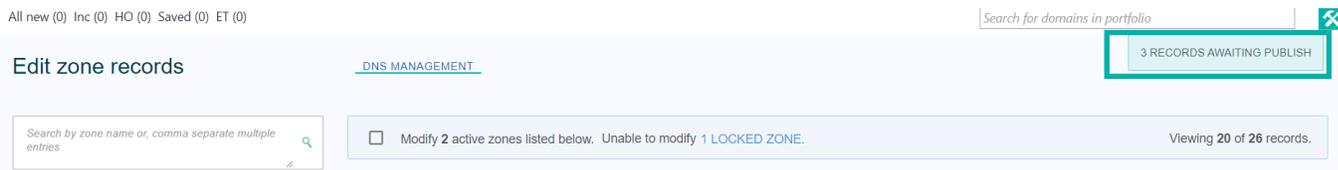
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- If you click “PREVIEW & PUBLISH” the below pop up will appear to let you know your changes are in queue.
- Click “Continue” to proceed, which will give you a chance to preview before publishing.



17. Publishing DNS zone record changes for bulk domains

- At the end of your current session, click “RECORDS AWAITING PUBLISH” on the top right to publish the records you saved before.



- The next screen shows the preview of the changes you want to make.
 - See the records you have edited, added, or deleted separately, or view them all using the default “View all” option.
 - View the previous record and the changes you have made as “OLD” and “NEW.”
 - Click the trash bin icon next to specific records you don’t want to go ahead with.
 - Click “CANCEL” at the bottom if you don’t want to publish all the records on the preview screen.
 - Click “PUBLISH” if you’re happy with all the changes you want to make.



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Preview zone changes COLLAPSE ALL

Please preview your modifications and check the verification approval to enable publishing.

VIEW ALL EDITED (2) ADDED (1) DELETED (0) 3 total records modified

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Change	Record	Key	Value	TTL	Priority	Weight	Port	Tag	Flag	Comments	Delete
Edit	A	OLD: * NEW: www	OLD: 165.160.15.20 NEW: 1.2.3.4								
Edit	MX	OLD: @ NEW: email	customx.cscdns.net		10						
Add	TXT	@	xWURUY7OmcOvekj823LC8yzDv3YYBaCK0vAvXetNfc=								

CANCEL **PUBLISH**

Note: If you exit this screen without publishing your zones, your updates will not be saved for another session.

- Clicking “PUBLISH” will show you the following screen. Click “CONTINUE.”

Publishing zone edits ×

Publishing success

CONTINUE

- Records will propagate and show as “Processing.” The zone will lock for further edits to allow for replication, which is shown by the striped background.

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Status: Processing

RECORD	SERIAL	REFRESH	RETRY	EXPIRE	MIN TTL	ACTIONS
SOA	2020071405	28800	7200	604800	14400	

RECORD	KEY	VALUE	TTL	PRIORITY	WEIGHT	PORT	TAG	FLAG	ACTIONS
A	@	165.160.13.20	-	-	-	-	-	-	
A	@	165.160.15.20	-	-	-	-	-	-	
A	*	165.160.15.20	-	-	-	-	-	-	
MX	mail	mail.secureser...	-	10	-	-	-	-	



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- You cannot rework a zone that failed; you'll need to delete them and add them afresh, making sure the errors listed under "Failure Details" are addressed. Or contact your CSC client service partner or service support team.

If you have any questions, contact your client service partner or service support team.